

# DISCONTINUOUS DEMAND FUNCTIONS: ESTIMATION AND PRICING

Arnoud V. den Boer  
University of Amsterdam

N. Bora Keskin  
Duke University

Rotterdam  
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Dynamic pricing and learning:

- Learning optimal selling price from accumulating sales data

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- Cont. armed MAB, observing demand  $d(p)$  and reward  $r(p) = p \cdot d(p)$

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- Learning optimal selling price from accumulating sales data
- Cont. armed MAB, observing demand  $d(p)$  and reward  $r(p) = p \cdot d(p)$
- Standard assumption:  $d(\cdot)$  is continuous





*Nous admettons que la fonction  $F(p)$  qui exprime la loi de la demande ou du débit est une fonction **continue**...*

# Motivation

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- Rankings in online marketplaces (e.g. Amazon's BuyBox)

The screenshot shows the Amazon product page for the book "The Theory and Practice of Revenue Management (International Series in Operations Research & Management Science) 2004th Edition" by Kalyan Talluri and Garrett van Ryzin. The page is viewed in a browser window with the URL amazon.com. The navigation bar includes links for Books, Advanced Search, New Releases, Best Sellers, The New York Times® Best Sellers, Children's Books, Textbooks, and Textbook Rentals. The breadcrumb trail is Books > Business & Money > Management & Leadership. The product title is prominently displayed, followed by the authors' names and a star rating of 4.5 stars based on 7 customer reviews. A "Look inside" button is visible above the book cover. The book cover itself is dark blue with the title "REVENUE MANAGEMENT" in large, bold, gold letters. The authors' names, Kalyan T. Talluri and Garrett J. Van Ryzin, are listed at the bottom of the cover. To the right of the cover, there are three tabs: "Hardcover" (priced at \$377.18 - \$419.00), "Paperback" (priced at \$172.39 - \$207.20), and "Other Sellers" (starting from \$172.39). The "Paperback" tab is selected. Below these tabs, the "Buy used" option is chosen, showing a price of \$172.39. The condition is listed as "Used - Good" and it is noted as "In Stock" and sold by "glenthebookseller". There are 25 used copies available from \$172.39, with an additional \$3.99 shipping charge. An "Add to Cart" button is present, along with a link to "Turn on 1-Click ordering". A note at the bottom states that access codes and supplements are not guaranteed with used items.

Books > Business & Money > Management & Leadership

## The Theory and Practice of Revenue Management (International Series in Operations Research & Management Science) 2004th Edition

by Kalyan Talluri (Author), Garrett van Ryzin (Author)

★★★★☆ 7 customer reviews

[Look inside](#)

**Hardcover**  
\$377.18 - \$419.00

**Paperback**  
\$172.39 - \$207.20

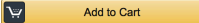
**Other Sellers**  
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**Buy used** **\$172.39**

**Condition:** Used - Good ▾ 25 Used from \$172.39

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THE THEORY AND PRACTICE OF  
**REVENUE  
MANAGEMENT**  
KALYAN T. TALLURI | GARRETT J. VAN RYZIN


# Motivation

amazon.com

**The Theory and Practice of Revenue Management (International Series in Operations Research & Management Science) (Paperback)**  
by Peter Wirba, Kalyan T. Talluri

★★★★☆ 7 customer reviews | Share

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**Shipping**

- Prime
- Free shipping

**Condition**

- New
- Rental
- Used
  - Like New
  - Very Good
  - Good
  - Acceptable

Price + Shipping	Condition <a href="#">(Learn more)</a>	Delivery	Seller information	Buying Options
<b>\$172.39</b> + \$3.99 shipping	<b>Used - Good</b> Item in good condition. Textbooks may not include supplemental it... » <a href="#">Read more</a>	<ul style="list-style-type: none"><li>Arrives between Nov. 18 - Dec. 6.</li><li>Want it delivered Wednesday, November 23? Choose <b>Expedited Shipping</b> at checkout.</li><li><a href="#">Shipping rates and return policy.</a></li></ul>	<b>glenthebookseller</b> ★★★★★ 95% positive over the past 12 months. (400,091 total ratings)	 or <a href="#">Sign in</a> to turn on 1-Click ordering.
<b>\$172.40</b> + \$3.99 shipping	<b>Used - Very Good</b> Ships from the UK. Former Library book. Great condition for a use... » <a href="#">Read more</a>	<ul style="list-style-type: none"><li>Arrives between December 9-22.</li><li>Ships from United Kingdom. <a href="#">Learn more</a> about import fees and international shipping time.</li><li><a href="#">Shipping rates and return policy.</a></li></ul>	<b>BetterWorldBooksUK</b> ★★★★★ 94% positive over the past 12 months. (54,979 total ratings)	 or <a href="#">Sign in</a> to turn on 1-Click ordering.
<b>\$190.25</b> + \$3.99 shipping	<b>Used - Acceptable</b> Orders ship the same or next business day. Expedited shipping wit... » <a href="#">Read more</a>	<ul style="list-style-type: none"><li>Arrives between Nov. 18 - Dec. 5.</li><li>Want it delivered Tuesday, November 22? Choose <b>Expedited Shipping</b> at checkout.</li><li><a href="#">Shipping rates and return policy.</a></li></ul>	<b>Bookbyte Textbooks</b> ★★★★★ 95% positive over the past 12 months. (249,558 total ratings)	 or <a href="#">Sign in</a> to turn on 1-Click ordering.
<b>\$190.28</b> + \$3.99 shipping	<b>Used - Good</b> Item may show signs of shelf wear. Pages	<ul style="list-style-type: none"><li>Arrives between Nov. 18 - Dec. 6.</li><li>Want it delivered Wednesday, November</li></ul>	<b>HPB-Dallas</b> ★★★★★ 98%	

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- Product search with price thresholds

# Motivation

The screenshot shows a Google Shopping search for "digital camera". The search results are sorted by price from low to high. Two products are visible:

- Nikon D5 20.8 MP SLR - Body Only**: Priced at \$3.99 from 25+ stores. It has 205 product reviews (5 stars) and is described as a DSLR camera with 20.8MP resolution, 4K UHD video, and various features like weather sealing and a built-in flash. Other style options include Black for \$4,835.
- Amkov 24MP 1080P 3.0 Hd Screen Digital Camera With Shooting 4X Zoom W/ Camcord**: Priced at \$4.89 from eBay - meiffff. It is a 24MP CMOS camera with video capabilities and image stabilization.

On the left side of the page, there are filter options for "Show only", "Price", and "Brand". The "Price" filter is currently set to "Up to \$300".

# Motivation

The screenshot shows a web browser window with the URL [www.nextag.com/shopping/products?search=digital-camera&psort=1](http://www.nextag.com/shopping/products?search=digital-camera&psort=1). The page features the Nextag logo, a search bar containing 'digital camera', and a 'Login' button. Below the navigation, the breadcrumb trail reads 'All Categories > Electronics > Cameras & Optics > Cameras > Digital Cameras > digital camera'. The main content area is a product list with filters on the left and a 'Sorted by Price: Low to High' dropdown. The product list includes items like 'Sony Alpha SLR Body Cap', 'Casio G'zOne Brigade C741 - Metallic Expandable Phone Gri...', 'GE Ethernet Cable Extender - White', 'Nikon DK-5 Eyepiece Shield', 'Magic Lantern Guide for Canon Eos 7D', and 'EA-SPC5D3 Screen Protector for Canon 5D Mark III Cameras'. Each product entry shows a thumbnail, title, description, price, shipping information, and seller reviews.

All Categories > Electronics > Cameras & Optics > Cameras > Digital Cameras > digital camera

Narrow Search Results








Sorted by Price: Low to High ZIP code ?

By Category

- Electronics
- Cameras & Optics
- Cameras
- Digital Cameras
- Digital Point & Shoot Cameras
- Digital SLRs
- Camera & Optic Accessories
- Electronics Accessories

Price

- Under \$600
- \$600 - \$1,300
- \$1,300 - \$2,500
- \$2,500 - \$4,500
- Above \$4,500

	<a href="#">Sony Alpha SLR Body Cap</a> Alpha SLR Body Cap <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	<a href="#">Go To Adorama</a> ★★★★★ 727 Seller Reviews	Free shipping <b>\$2.99</b> <a href="#">See Details</a>
	<a href="#">Casio G'zOne Brigade C741 - Metallic Expandable Phone Gri...</a> Pop, tilt, wrap, prop, collapse, grip, repeat!. Secure grip for texting, calling... <a href="#">more</a> <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	<a href="#">Go To CellularOutfitter</a>	<b>\$2.99</b> <a href="#">See Details</a>
	<a href="#">GE Ethernet Cable Extender - White</a> Extend the length of your Ethernet cables with a GE Ethernet Bridge in White. Th... <a href="#">more</a> Free Shipping when you spend \$50 on 100,000 select items <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	 ★★★★★ 122 Seller Reviews	<b>\$2.99</b> <a href="#">See Details</a>
	<a href="#">Nikon DK-5 Eyepiece Shield</a> DK-5 Eyepiece Shield <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	<a href="#">Go To Adorama</a> ★★★★★ 727 Seller Reviews	Free shipping <b>\$3.5</b> <a href="#">See Details</a>
	<a href="#">Magic Lantern Guide for Canon Eos 7D</a> Magic Lantern Guide for Canon Eos 7D <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	<a href="#">Go To Adorama</a> ★★★★★ 727 Seller Reviews	Free shipping <b>\$3.6</b> <a href="#">See Details</a>
	<a href="#">EA-SPC5D3 Screen Protector for Canon 5D Mark III Cameras</a> EA-SPC5D3 Screen Protector for Canon 5D Mark III Cameras <a href="#">Set Price Alert</a>   <a href="#">Similar Products</a>	<a href="#">Go To Adorama</a> ★★★★★	Free shipping <b>\$5.95</b>

# Motivation

- Many online applications challenge Cournot's continuity assumption



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- Many online applications challenge Cournot's continuity assumption
- Not treated in dynamic pricing or MAB literature

# Central questions

- ① Is there a substantial cost of **neglecting** demand discontinuities in dynamic pricing and learning?

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- ② If yes, how to implement **estimation** and **pricing** in the presence of demand discontinuities?

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$$d(p) = \begin{cases} e^{\alpha_0 + \beta_0 p} & \text{if } \kappa_0 \leq p \leq \kappa_1 \\ e^{\alpha_n + \beta_n p} & \text{if } \kappa_n < p \leq \kappa_{n+1} \quad (n = 1, \dots, N) \end{cases}$$

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- **Model uncertainty:**

unknown demand parameters  $\theta_n = (\alpha_n, \beta_n) \quad (n = 0, 1, \dots, N)$

unknown discontinuity points  $\kappa_n \quad (n = 1, \dots, N)$

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- **Pricing policy:**  $\pi = (p_1, p_2, \dots)$  non-anticipating

# Performance

- Revenue loss in  $T$  periods relative to a clairvoyant



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  - Single-period revenue function  $R(p, \boldsymbol{\kappa}, \boldsymbol{\theta}) = p d(p, \boldsymbol{\kappa}, \boldsymbol{\theta})$

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$$\Delta_{\pi}(T, \boldsymbol{\kappa}, \boldsymbol{\theta}) = \sum_{t=1}^T \mathbb{E}_{\pi} \left\{ \sup_{p \in [\underline{p}, \bar{p}]} \{R(p, \boldsymbol{\kappa}, \boldsymbol{\theta})\} - R(p_t, \boldsymbol{\kappa}, \boldsymbol{\theta}) \right\}$$

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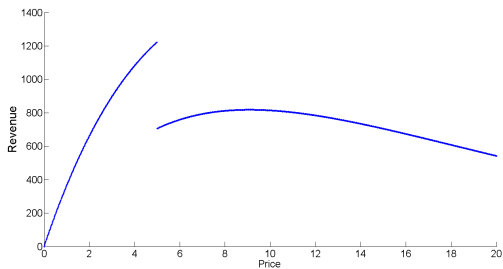
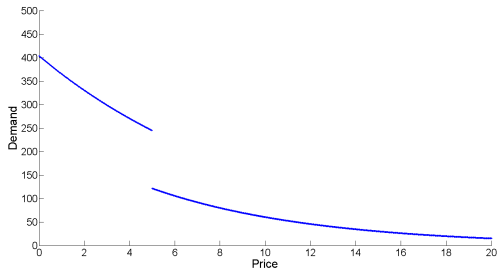
- **Objective:** choose  $\pi$  to minimize

$$\mathcal{R}_{\pi}(T) = \sup \{ \Delta_{\pi}(T, \kappa, \theta) : \kappa \in \mathcal{K}, \theta \in \Theta \}$$

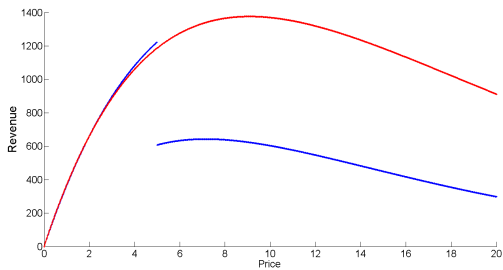
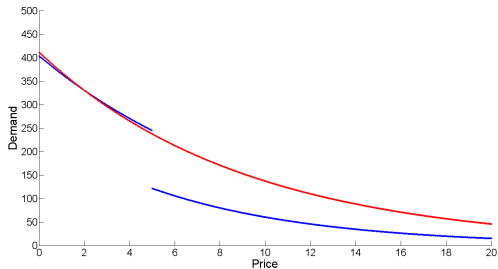
# Central questions

- 1 Is there a substantial cost of **neglecting** demand discontinuities in dynamic pricing and learning?
- 2 If yes, how to implement estimation and pricing in the presence of demand discontinuities?

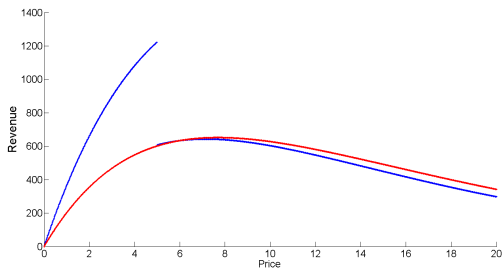
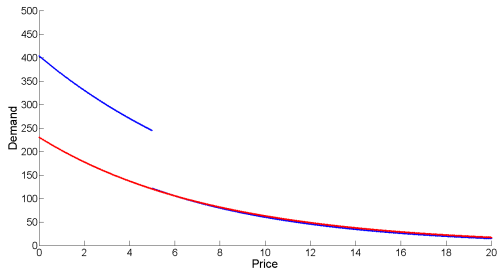
# Cost of ignoring demand discontinuities



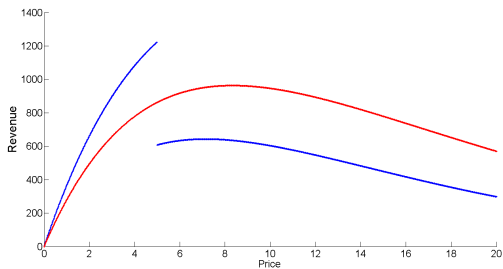
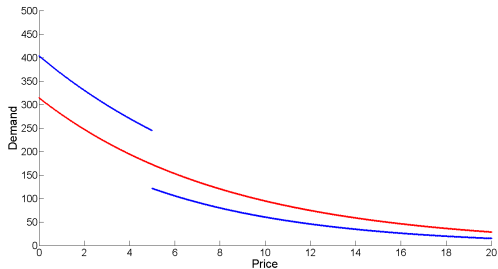
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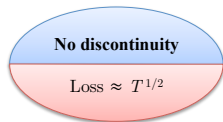


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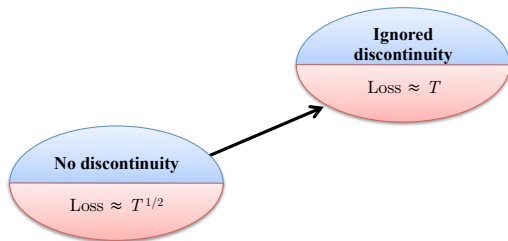




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# Estimating a discontinuous demand function

- **Two-step maximum likelihood estimation:**

- Log-likelihood function

$$\mathcal{L}_t : (\boldsymbol{\kappa}, \boldsymbol{\vartheta}) \mapsto \sum_{s=1}^t \sum_{n=0}^N (d_s \vartheta_n \cdot (1, p_s) - e^{\vartheta_n \cdot (1, p_s)}) \mathbb{I}\{\kappa_n < p_s \leq \kappa_{n+1}\}$$

$$\hat{\boldsymbol{\theta}}_t(\boldsymbol{\kappa}) = \arg \max_{\boldsymbol{\vartheta}} \{\mathcal{L}_t(\boldsymbol{\kappa}, \boldsymbol{\vartheta})\}$$

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- Step 1 (discontinuity estimation)

$$\hat{\boldsymbol{\kappa}}_t = \arg \max_{\boldsymbol{\varkappa}} \{\mathcal{L}_t(\boldsymbol{\varkappa}, \hat{\boldsymbol{\theta}}_t(\boldsymbol{\varkappa}))\}$$

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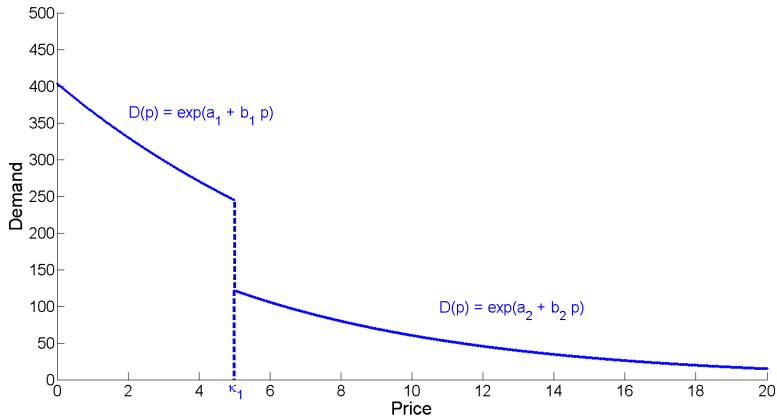
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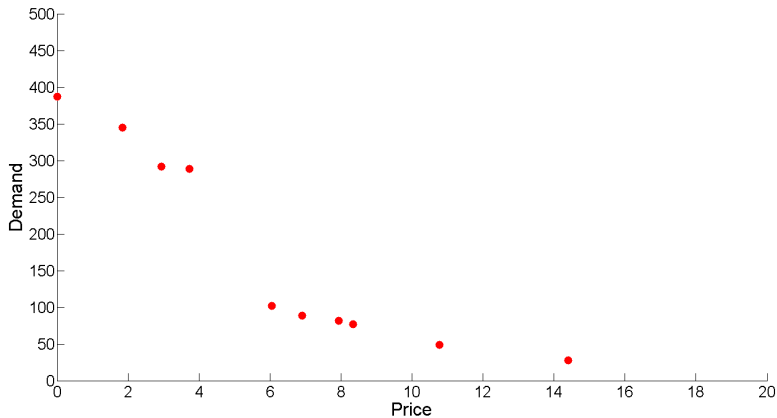
- Step 2 (demand parameter estimation)

$$\hat{\boldsymbol{\theta}}_t = \hat{\boldsymbol{\theta}}_t(\hat{\boldsymbol{\kappa}}_t)$$

# Estimating a discontinuous demand function

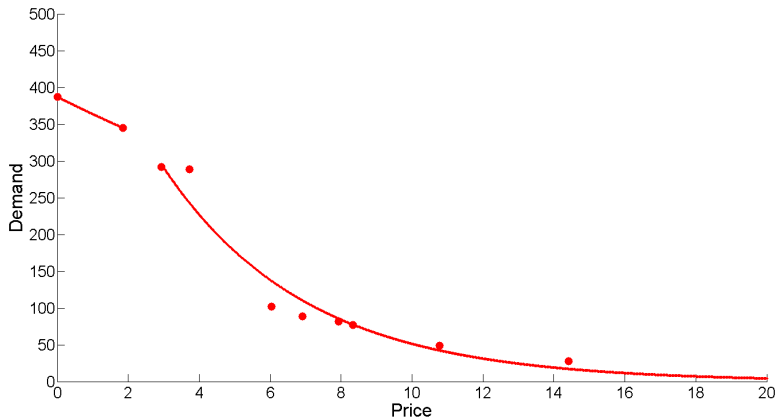


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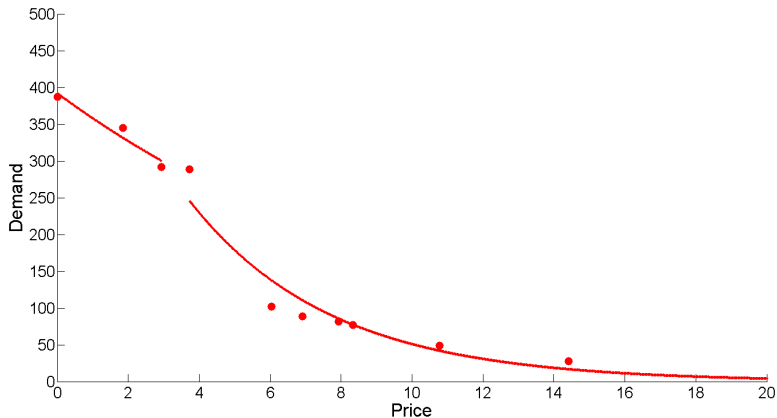


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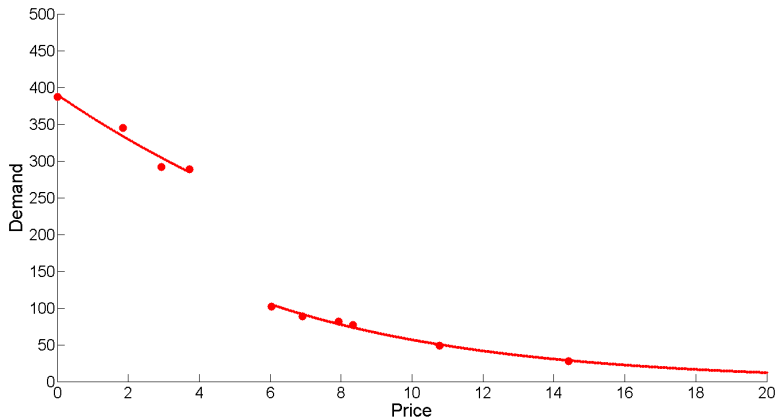
$$p(2) \leq \hat{\kappa}_1 < p(3)$$

# Estimating a discontinuous demand function



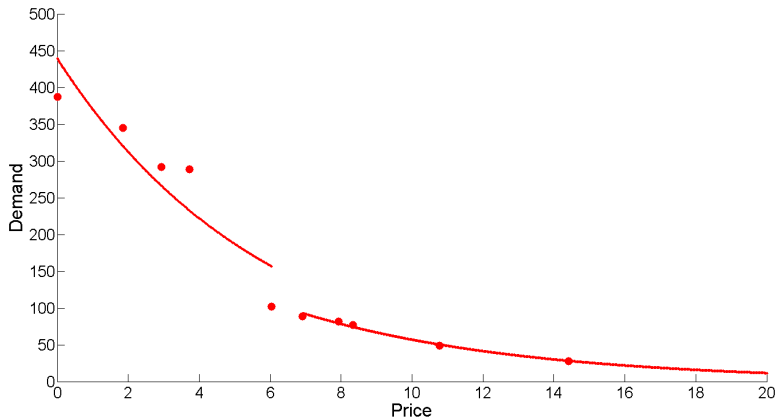
$$p(3) \leq \hat{\kappa}_1 < p(4)$$

# Estimating a discontinuous demand function



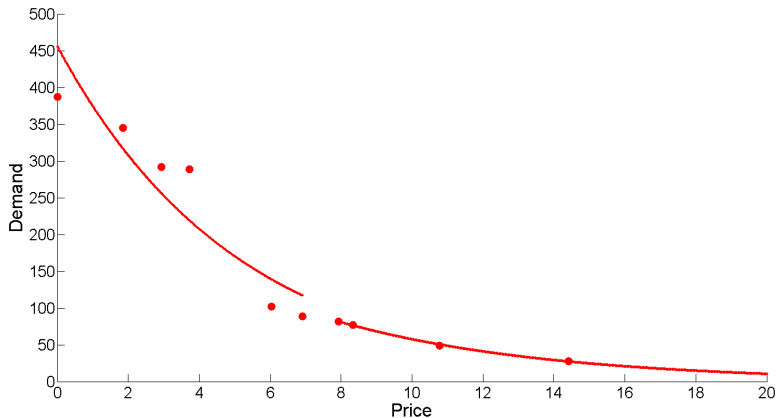
$$p(4) \leq \hat{\kappa}_1 < p(5)$$

# Estimating a discontinuous demand function



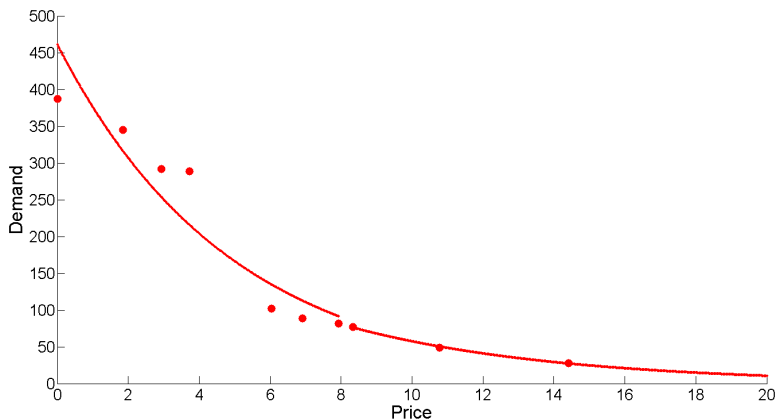
$$p(5) \leq \hat{\kappa}_1 < p(6)$$

# Estimating a discontinuous demand function



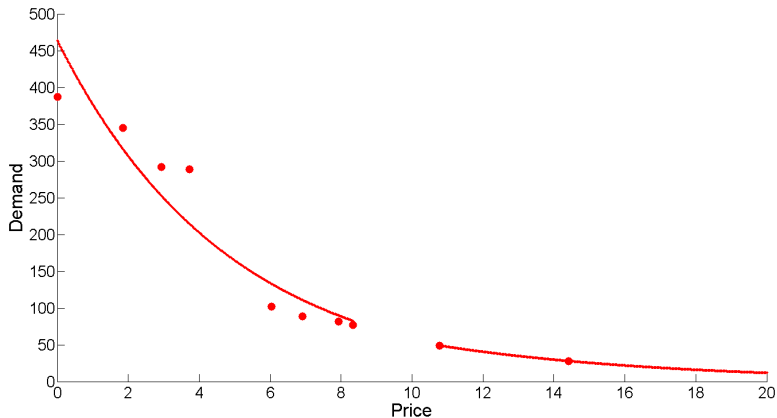
$$p(6) \leq \hat{\kappa}_1 < p(7)$$

# Estimating a discontinuous demand function



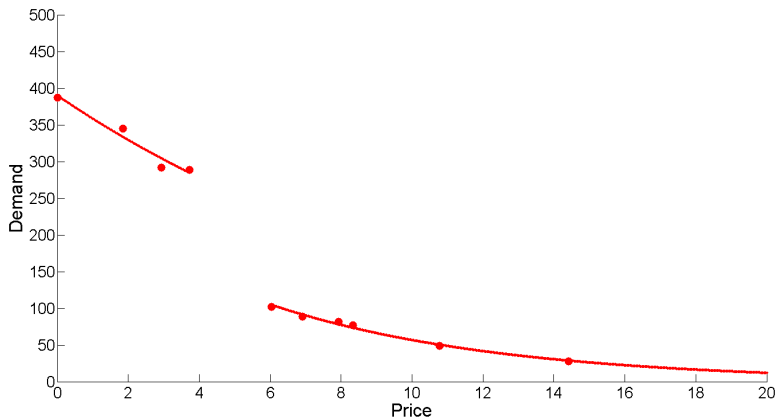
$$p(7) \leq \hat{\kappa}_1 < p(8)$$

# Estimating a discontinuous demand function



$$p(8) \leq \hat{\kappa}_1 < p(9)$$

# Estimating a discontinuous demand function



Highest likelihood if  $p_{(4)} \leq \hat{\kappa}_1 < p_{(5)}$ .



# Designing a near-optimal policy

## Discontinuity estimation and pricing policy $\pi$

Time horizon  $\{1, \dots, T\}$ .

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# Designing a near-optimal policy

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- (3) [Exploit] Based on  $\hat{\kappa}$  and  $\hat{\theta}$ , use the estimated optimal price in the remaining  $T - M$  periods, but a factor  $\log(M)/M$  away from the estimated discontinuities.

# Analysis of estimation errors

## Theorem (discontinuity estimation error)

*There exist constants  $M_1, z_1, \gamma_1 > 0$  such that, if  $M \geq M_1$ , then*

$$\mathbb{P}_\pi \left\{ |\hat{\kappa}_n - \kappa_n| > \frac{z_1 \log M}{M} \text{ for some } n = 1, \dots, N \right\} \leq \frac{\gamma_1}{M}.$$

# Analysis of estimation errors

## Theorem (discontinuity estimation error)

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## Theorem (parameter estimation error)

There exist constants  $M_2, z_2, \gamma_2 > 0$  such that, if  $M \geq M_2$ , then

$$\mathbb{P}_\pi \left\{ \|\hat{\theta}_n - \theta_n\|^2 > \frac{z_2 \log M}{M} \text{ for some } n = 0, 1, \dots, N \right\} \leq \frac{\gamma_2}{M}.$$

# Sufficient condition for good performance

## Theorem (upper bound on regret)

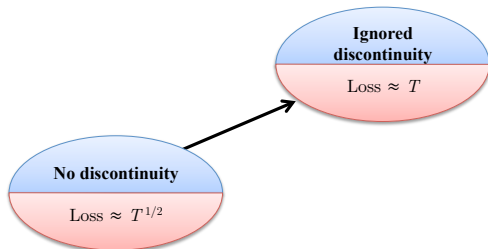
*There exists a constant  $C > 0$  such that, if  $M = \lceil \sqrt{T} \rceil$ , then*

$$\mathcal{R}_\pi(T) \leq C\sqrt{T} \log T$$

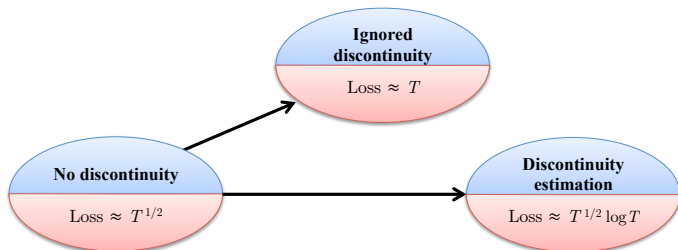
*for all  $T \geq 4(N + 1)^2$ .*



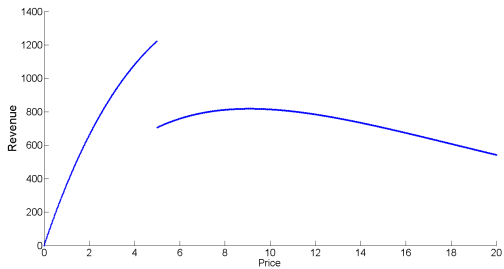
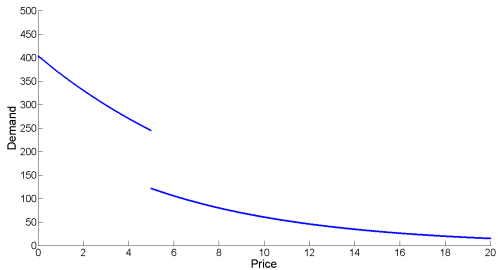
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# Some intuition



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**THE END**